



# Los Angeles County Commission on Local Governmental Services

Kenneth Hahn Hall of Administration  
500 West Temple Street, Room B-50  
Los Angeles, California 90012  
(213) 974-1431 Fax (213) 633-5102

**Chairperson**  
Tyler K. Kelley

**Vice-Chairperson**  
Angela J. Reddock

Mark Burman  
Barbara Calhoun  
Shana E. Epstein  
Gordon Gray  
Patricia G. Gray  
Rodrigo A. Guerra, Jr.  
Algird Leiga  
Sharon Martinez  
Matthew J. Parlow  
Alexander Ponder  
Richard J. Rosenthal, CRE  
David Spence  
Barry Waite

## **MINUTES**

July 1, 2008  
500 West Temple Street  
Sybil Brand Conference Room 372  
Los Angeles, California 90012

Chairman Kelley called the meeting to order at 9:15 a.m.

### **INTRODUCTION OF COMMISSIONERS**

Chairperson Kelley welcomed new Commissioners Barbara Calhoun and Barry Waite to the Commission. In addition, Chairman Kelley welcomed Commissioner Spence back to the Commission.

### **GUEST SPEAKERS 911 WIRELESS CALLS**

Reginald Harrison, Deputy City Manager of the City of Long Beach gave a brief summary on the possible transferring of 911 wireless calls from California Highway Patrol (CHP) to the local system of Public Safety Answering Points (PSAP). Mr. Harrison stated the following:

- In 2005, the City of Long Beach (City) hired a consultant to study the transferring of the 911 wireless calls. The consultant was unable to locate any information on a large urban population such as the City.
- The City has both the Long Beach Police Department (LBPD) and Long Beach Fire Department (LBFD) that have call takers located in the same building, but operate independently.
- Calls received for service by the PSAP averaged 216,000; non-emergency calls to the LBPD averaged 360,000; Animal Control received 15,000; and calls directed to the center supervisor averaged 69,000. On average a total of 670,000 calls for service were received.
- The City is looking into a potential contract with the cities of Compton, Montebello, Downey and Santa Fe Springs to provide fire dispatch services and to better understand the deployment.

- LBPD has concerns regarding the impact on services provided and the additional work associated with receiving 911 wireless calls.
- Mr. Harrison also stated that the budget will be approved effective September 1, 2008 and one of the recommendations is to examine merging the two PSAPs and the deployment of the wireless 911 calls.
- Commissioners inquired on a timeline, Mr. Harrison stated that there is not a clear timeline to transfer 911 calls at this time and that not all calls received by the PSAP were 911 wireless calls.
- City Council approval is required in order to move the project forward. A budget transmittal will be presented to the City Council by the end of the month. Mr. Harrison will report back to the Commission in September regarding the City Council's recommendation.

Tom Prigatano, California Highway Patrol reported the following:

- 911 wireless calls have been triaged for years by CHP. The original 911 call is transferred to LBPD and any additional calls received regarding the original call is not transferred.
- On average there are 18,000 to 23,000 calls transferred monthly.

Jeff Craig, Deputy Chief, LBPD reported the following:

- The City is looking into the implementation process used by LAPD.
- There could be a 20 to 35 percent increase in calls for service received through the PSAP. This level of increase would be problematic for the City to manage with its current resources.
- The level of service is a concern as there may be an increase in the number of dropped calls

Jeff Reeb, Fire Chief, City of Long Beach, reported the following:

- The Department is working on a contract for dispatch services with the cities of Compton, Montebello, Downey and Santa Fe Springs. Consolidating dispatch services will increase the workload of the Department between 45 to 55 percent, but the system will improve the communications and speed mutual aid responses between these communities. Additional dispatchers will be required.

- Currently the Department is analyzing linking the radio and data systems from Downey to the Long Beach communication system. This will position the communication center as a regional communication center and will qualify the center for grant funding.
- The City Manager's Office should have a proposal and final decision on the timeline within 90 days.

Ella Sotelo, 911 County Coordinator, reported the following:

- She has met with Jim Thompson, State of California Project Manager, who pointed out that 911 wireless calls have exceeded the number of landline 911 calls. In the near future, text messaging will be implemented as soon as a network becomes available to accept it.
- LAPD has completed its deployment with the 6 carriers servicing the County and the Sheriff's Department is half way completed.

#### **RECOGNITION OF COMMISSSIONER PARLOW**

Chairperson Kelley presented Commissioner Matthew Parlow with a certificate for his dedication to the Commission.

#### **APPROVAL OF MEETING MINUTES FOR JUNE 3, 2008**

On motion of Commissioner Gordon Gray, seconded by Commissioner Ponder, the June 3, 2008, minutes were approved as presented.

#### **COMMISSION VACANCIES:**

First Supervisorial District Chairman Kelley reported that Tom Wilhelm's appointment has been approved by the first district. His official appointment is still pending.

Third Supervisorial District Chairman Kelley reported that the third district has a recommendation.

Mayor, City of Los Angeles Chairman Kelley reported that a letter will be submitted to the Mayor for appointment.

#### **COMMISSION PROJECT STATUS:**

##### **Taxi Cab Task Force Report:**

Task Force Chair Reddock reported the following:

- She thanked Commissioner Parlow for his work on the Commission. Additionally, she informed the new Commissioners of the Transportation for Hire Task Force project that focuses on taxi services throughout the County of Los Angeles.

- Representatives from both the Independent Cities Association and League of California Cities (LA Division) are needed to fill the two vacancies on the Task Force.
- The first formal meeting of the Task Force will be held today following the Commission meeting.

**MATTERS NOT ON THE POSTED AGENDA (TO BE PRESENTED AND PLACED ON THE AGENDA FOR A FUTURE MEETING)**

There were none.

**PUBLIC COMMENTS**

There were none.

**ADJOURNMENT**

The meeting adjourned at 10:15 a.m.

**ATTENDANCE**

**MEMBERS PRESENT**

Mark Burman  
Tyler Kelley  
Gordon Gray  
Patricia Gray  
Alexander Ponder  
Angela J. Reddock  
Shana Epstein  
Richard Rosenthal  
David Spence  
Matthew Parlow  
Barbara Calhoun  
Barry Waite

**MEMBERS NOT PRESENT**

Sharon Martinez  
Algird Leiga  
Rodrigo Guerra, Jr.

**GUESTS**

Reginald Harrison, Deputy City Manager, City of Long Beach  
Jeffery Craig, Deputy Chief, Long Beach Police Department  
Jeff Reeb, Fire Chief, City of Long Beach  
Tom Prigatano, California Highway Patrol  
Ella Sotelo, 911 Coordinator, County of Los Angeles

**STAFF**

Sandra Barbee, Chief, Commission Services  
Rhonda Rangel, Commission Staff  
Mireya Rivera, Commission Staff